

EMPLOYMENT DEVELOPMENT DEPARTMENT

**Adopt Sections 2708(d)-1(a), 2708(d)-1(b) and 2708(d)-1(c)
of Title 22, California Code of Regulations**

**MEDICAL PROVIDERS – PROFESSIONAL LICENSE
VERIFICATION AND TIMELINES**

**[Approved by Office of Administrative Law on 4/20/07
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§ 2708(d)-1(a). Time Period for Suspending Claim While Awaiting Response to Request for License Verification of Medical Providers.

(a) When the license status of a physician or practitioner for a State Disability Insurance or Family Temporary Disability Insurance claim is being determined as required in Section 2708 of the code, the claim shall be held in suspense. The term of the suspense while awaiting a response to the verification request shall not be more than 90 days. If a response to the verification request is not received within this time period, the claim will be disqualified.

**NOTE: Authority cited: Sections 305 and 306, Unemployment Insurance Code.
Reference: Section 2708, Unemployment Insurance Code.**

§ 2708(d)-1(b). Acceptable Documentation for License Verification of Medical Providers.

(b) A determination as to whether a medical provider is duly licensed or certified shall be based on receipt or confirmation of one of the types of supporting information or documentation listed below:

(1) An official document from the state or foreign licensing or regulatory agency certifying that the medical provider is duly licensed or certified in the state or foreign country;

(2) A copy of the medical provider's license or registration bearing the official seal or stamp of the state or foreign licensing or regulatory agency;

(3) Completion of the form provided by the department indicating whether the provider is duly licensed or certified, and bearing the signature and official seal or stamp of the licensing or regulatory agency as appropriate;

(4) Confirmation of the medical provider's license status by viewing the state or foreign country regulatory licensing agency's internet website established for license verification purposes;

(5) Confirmation of the medical provider's license status by speaking directly with the state or foreign country regulatory or licensing agency staff responsible for providing official license verification services.

**NOTE: Authority cited: Sections 305 and 306, Unemployment Insurance Code.
Reference: Section 2708, Unemployment Insurance Code.**

§ 2708(d)-1(c). Withholding of Benefit Payments During License Verification Suspense Period.

(c) During the 90-day suspense period, no action shall be taken on a claim and no benefits shall be paid until the supporting information or documentation listed in Section 2708(d)-1(b) of these regulations is received. If an acceptable verification is not received within the 90-day period, an otherwise eligible claim shall be disqualified.

**NOTE: Authority cited: Sections 305 and 306, Unemployment Insurance Code.
Reference: Section 2708, Unemployment Insurance Code.**
